

**Get The
FACTS**

Self-Exclusion

**Make Your
CHOICE**



Charlottetown Driving Park
ENTERTAINMENT CENTRE

Get the facts on Self-Exclusion

The Atlantic Lottery Corporation (ALC) offers a program at the Charlottetown Driving Park Entertainment Centre (CDPEC) that enables people concerned about their gambling to place themselves on a list of excluded persons. Being on the list means that you voluntarily agree to ban yourself from the gaming floor for a period of time. By completing a form and having a photograph taken, you will empower the CDPEC to help you honour the commitment you have made to yourself. Combined with treatment, this can be a very effective method to stop gambling.

Enlisting in the program is entirely voluntary and must be done by the person seeking exclusion. All exclusion files are kept confidential and will only be shared with those CDPEC staff responsible for maintaining the Self-Exclusion Program.

If you are the friend or family member of a person who may have problems with gambling, you may be interested in giving this brochure to that person. While we support your concern and efforts, only that person can take the responsibility of entering the Self-Exclusion Program.

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from the gaming floor.**

The first step

The CDPEC Self-Exclusion Program allows any player to be placed voluntarily on a list of persons who have banned themselves from the gaming floor.

To access the program, simply visit our Gaming Information Centre or speak to any CDPEC staff member. You will meet with two staff members in a private setting where you will be guided through the process. You will be asked to show government-issued identification that includes your signature and a photograph. This could be a driver's license or a passport.

A Responsible Gaming Representative will be one of two staff members helping you with the Self-Exclusion process. They have special training and will be able to answer any questions you have about the program or about other problem gambling services. As part of the self-exclusion process, you will be asked to sign a "consent and release" form that authorizes CDPEC security to prevent you from accessing the gaming floor.

You can choose to be excluded for 6, 12, 24 or 36 months. The exclusion begins as soon as you sign the form. In effect, you are telling us that it's okay to help you honour the commitment you have made to yourself

to stop playing. If you are a Players Club member, you will be asked to forfeit your membership.

What happens once you've joined the program

If you attempt to enter the gaming floor before your exclusionary period is up, gaming personnel will refuse you admittance. If you attempt to violate the self-exclusion contract, you may be subject to trespassing charges. It is your responsibility to honour the commitment you made to yourself.

What happens when the exclusion expires

Once your exclusion time period expires, you have the option of extending your exclusion period by writing a letter of request to the CDPEC General Manager. A letter of response will be issued to verify the extension period of your exclusion.

If you feel you are ready to regain access to the gaming floor when your exclusion period expires, you may make a written request to the CDPEC General Manager. You will receive a response within thirty days.

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If you are considering self-exclusion, it is important to know that there are additional resources available to help you get things under control. For complete information, please talk to one of our Responsible Gaming Representatives at the Gaming Information Centre or call the PEI Problem Gambling Helpline at 1-888-299-8399 for confidential assistance.