

Get The FACTS

Self-Exclusion

Make Your CHOICE



Get the Facts on Self-Exclusion

The first step

The Self-Exclusion Program allows any player to voluntarily place themselves on a list of persons who have banned themselves from the gaming floors of ALC Entertainment Centres. To access the program, simply visit or call our Responsible Gambling Information Centre located within the Red Shores Racetrack and Casinos. You will meet with two staff members in a private setting where you will be guided through the process. You will be asked to show government issued identification that includes your signature and a photograph. You can choose to be excluded for 6, 12, 24, or 36 months. If you are a Players Club member, you will be given the opportunity to redeem your points before your membership is cancelled.

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Trespass

If you attempt to enter the gaming floor before your exclusionary period is up, security will refuse your admittance. If you attempt to violate the self-exclusion contract, you may be subject to trespassing charges. It is your responsibility to honour the commitment you made to yourself.

Re-Instatement

You will not automatically be granted access to the gaming floor at the end of your self-exclusion period. The exclusion period continues until you make a written request to re-enter the gaming floor to the General Manager. You will receive a response within thirty days.

If you are considering self-exclusion, it is important to know that there are addiction resources available to help you get things under control. For complete information, please call the Responsible Gambling Information Centre at (902)620-4267 or call the PEI Problem Gambling Helpline at 1-888-299-8399 for confidential assistance.

For more information visit
<http://www.alc.ca/English/ResponsibleGaming/>